

## INFORMATION FOR CARERS AND THEIR CLIENTS

If your client has sensory issues:

- Ensure that your client is dressed appropriately for the weather and has access to hydration.
- Be aware that the show arena gate is locked for 15 – 20 minutes and you cannot exit until the Conservation in Action show is over. The show includes a bird in flight and the Keeper uses a microphone.
- The show arena can be crowded on busy days.
- Kangaroos and wallabies free roam and may approach to be fed. Place a small amount of food into your client's hand and hold it at the animal's mouth level, alternatively sprinkle some food on the ground in front of them.
- The kangaroo or wallaby can be given a pat on the neck or back but do not touch their faces.
- Small amounts of kangaroo and wallaby food can be fed to the ducks as an alternative.
- There is seating around the sanctuary if your client needs some quiet time. We suggest the benches in the bush food garden. (See map)

If your client has poor impulse control, issues with food or cannot buy merchandise from the gift shop:

- Use the picnic tables and avoid the café and gift shop in the Visitor Centre.
- If you wish to purchase food or drinks for your client, one carer can sit with the client at a picnic table and the other can enter the café in the Visitor Centre.
- Exit is usually through the café and gift shop, but if this may be a trigger for your client, please exit through the admissions building.

A disabled bathroom is in the Visitors Centre but there are alternative facilities, (male and female bathrooms) located in the building to the right of the Visitor Centre ramp, next to the BBQ area and at the beginning of the Wallaby Walk.

Further information can be found here <https://moonlitsanctuary.com.au/visit/inclusive-resources/>

If you require any assistance, approach our friendly staff or call 5978-7935.

